

2017-11-03 - Splunk/1.1 Issues

Date

03 Nov 2017


Attendees

- [user-c2913](#)
- [Doug Newman](#)
- [Timothy Goff](#)
- [Nathan Clark](#)
- [Chris Durbin](#)

Goals

1. Identify a way to get the logs we need in the right format given the current implementation or...
2. Identify what needs to be done/changed/re-configured to support current reporting needs and enable simple triaging of operational applications.

Discussion items

-  [NGAP-2296](#) - Jira project doesn't exist or you don't have permission to view it.
- Doug noticed a new format in the logs coming from 1.1. Upon so, he noticed that all queries needed to be updated in order to meet the current metric reporting.
 - That's a bit of a beat down given that the hope was just to update sourcetypes and everything just works
 - This works for EDSC with some manual work.
 - The biggest concern for right now is triaging issues.
- Applications are just providing text. Splunk has some logic/black magic that identifies events as such and formats them certain ways.
- Potential solution that needs to be researched - <https://answers.splunk.com/answers/390219/how-to-parse-docker-logs-with-multiple-events-from.html>
- Another link from Tim - <https://github.com/moby/moby/issues/22920>

Questions

- What is Splunk doing to format the text file into what we see in Splunk for NGAP 1.0?
 - Marcus: No reformatting is happening. Splunk adds sourcetype and timestamp, but not heavy reformatting or anything.
- What was done in NGAP 1.0 for formatting/sourcetypes and can it be done for 1.1?
 - Who put the sourcetypes together? How did they do it?
 - Marcus suspects it is someone on the NGAP side. Maybe Andrew?
- Did Docker break this? Hard to tell if we don't have sourcetypes.
 - Should be able to use sourcetypes if we want (and configure them).
- Would using Cloudwatch solve our problems? Doesn't solve concatenate, but would provide raw lines.
- Assess what is a go/no-go for EDSC into Prod on Wednesday.

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Action items