

Install ArcGIS Linux Portal on AWS

The [Esri installation instruction](#) has some missing or wrong information. For example, setup program is located at `/arcgis/portal` if you install it from AWS Marketplace. Shell script argument is `-lf`, not `-la` for [listadministratorusertypes.sh](#).

Step-by-step guide

1. `cd /arcgis/portal/tools/createportal`
2. edit `createportal.properties` and fill in the property values such as `PORTAL_ADMIN_USERNAME`, `PORTAL_ADMIN_PASSWORD`, and `PORTAL_LICENSE_FILE`.



The 'password' field can only have the numbers 0-9, the ASCII letters a-z, A-Z and the dot character (.).

3. `POTAL_CONTENT_DIRECTORY` **cannot be empty**. Enter `/arcgis/portal/usr/arcgisportal/`.
4. `PORTAL_USER_TYPE_ID` is mysterious. Use `creatorUT` based on the license json file.
5. Run `/arcgis/portal/startportal.sh`
6. Run `./createportal.sh -f createportal.properties`

```
Unable to connect to https://172.31.49.200:7443/arcgis/portaladmin. Check the URL and restart the portal if necessary.
```

```
Exiting the createportal utility.
```

- a. If you see the above message run `/arcgis/portal/startportal.sh` again.
7. The above command will encrypt password in `creatportal.properties`. It takes a long time so please be patient. At the end, it will show the following output:

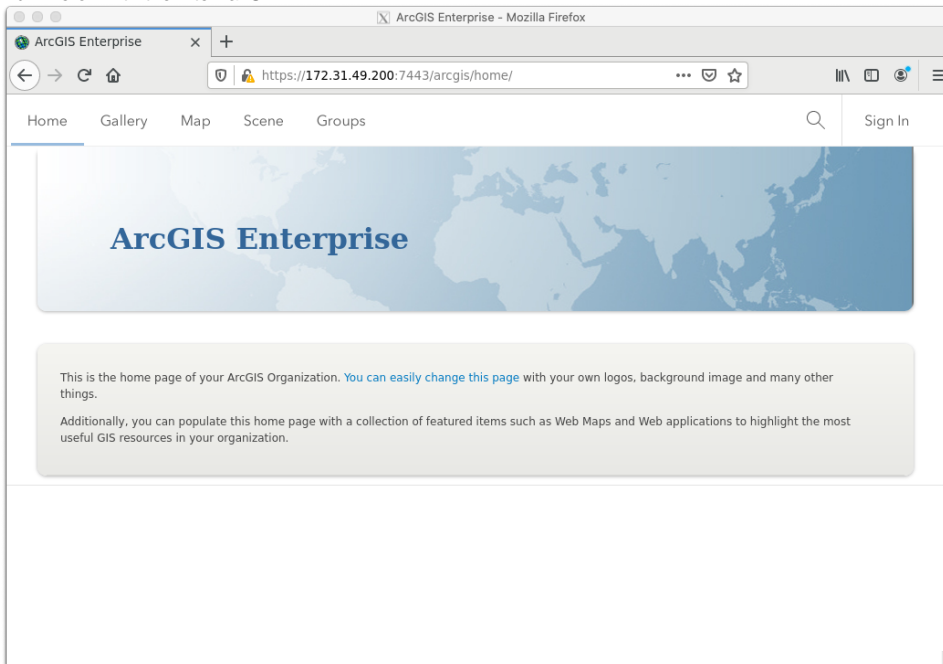
```
=====
Starting the createportal utility.
=====
Checking if the portal is initialized.
The portal is not initialized.
Configuring the portal.
The portal is created successfully.
Waiting for the portal to restart.
Populating the portal license.
You may access the portal by navigating to:
https://172.31.49.200:7443/arcgis/home
The createportal utility completed successfully.
Stopping the createportal utility.
```

8. Run `./listadministratorusertypes.sh -lf /home/arcgis/ArcGIS_Enterprise_Portal_107_283791_20190814.json`. You'll get the following output.

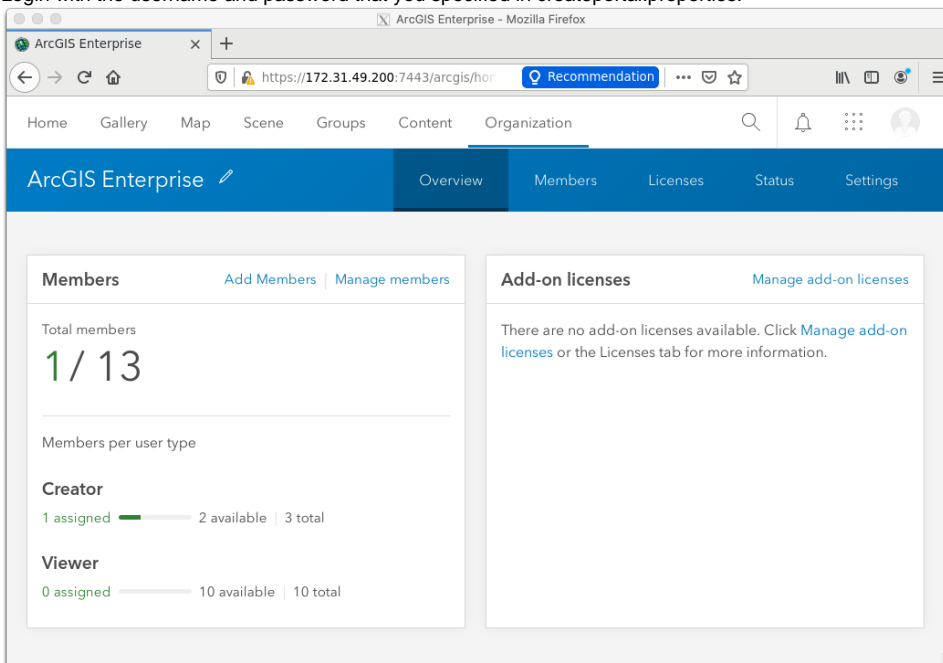
```
=====
Starting the listadministratorusertypes utility.
=====
Checking if the portal is initialized.
Checking if the portal is configured.
The portal has already been configured.
You may access the portal by navigating to:
https://172.31.49.200:7443/arcgis/home
Stopping the listadministratorusertypes utility.
```

9. Open a web browser and connects to the server URL using public IP. **Portal redirects to internal IP address, which is not accessible from outside.**
10. Install firefox from super user. `#apt install firefox`.
11. `sudo apt-get install dbus-x11`
12. `ssh -Y` to the server to establish Xwindow session.

13. Run firefox with the internal URL.

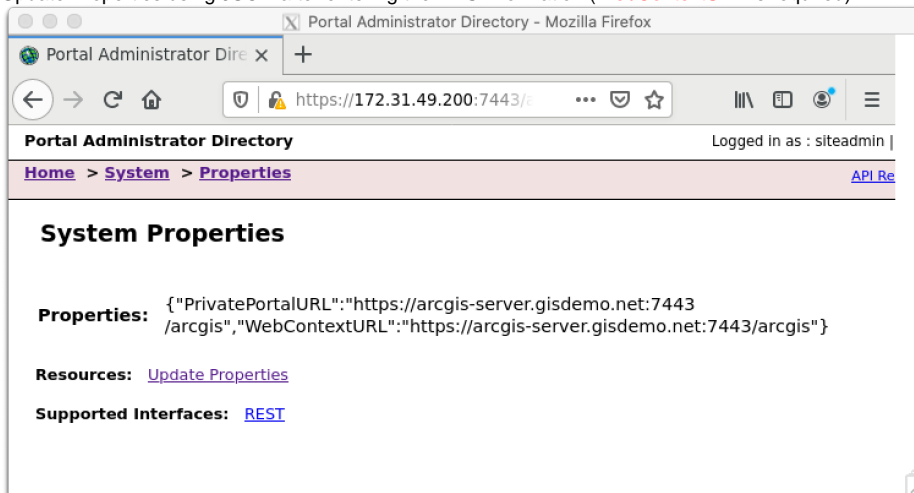


14. Login with the username and password that you specified in createportal.properties.



15. Open the <https://172.31.49.200:7443/arcgis/potaladmin/> in Firefox.
16. Click **System > Properties** to allow the portal access using public DNS entry.

17. Update Properties using JSON after entering the DNS information (**WebContextURL** is required):



18. Open web browser from your machine and enter <https://arcgis-server.gisdemo.net:7443/>. You should be able to access portal.
19. You can put portal behind load balancer with AWS certificate manager. Target group should use HTTP1. In that case, change WebContextURL to load balancer listener name like <https://arcgis-s.gisdemo.net:7443/arcgis>. Path based forwarding rule will (e.g., /portal/ forwards to 7443) not work since both server and portal uses /arcgis as context.

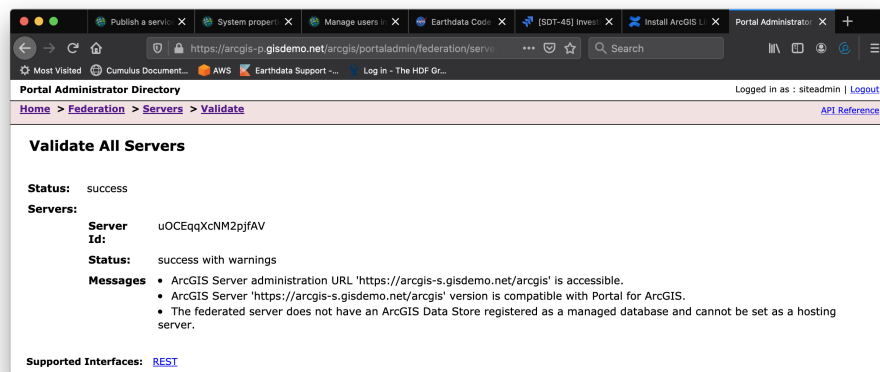
arcgisLB-linux	arcgisLB-linux-857672496.us-east-1.elb.amazonaws.com	active	vpc-5b969a20	us-east-1e, us-east-1f
LoadBalancer-hyrax	LoadBalancer-hyrax-747353026.us-east-1.elb.amazonaws.com	active	vpc-5b969a20	us-east-1c, us-east-1d

A listener checks for connection requests using its configured protocol and port, and the load balancer uses the listener rules to route requests to targets. You can add, remove, or update listeners and listener rules.

[Add listener](#) [Edit](#) [Delete](#)

Listener ID	Security policy	SSL Certificate	Rules
<input type="checkbox"/> HTTP : 80 arn...0d4552cf0e89635c	N/A	N/A	Default: redirecting to HTTPS://#{host}:443/#{path}?#{query} View/edit rules
<input type="checkbox"/> HTTPS : 443 arn...01719e456941a30a	ELBSecurityPolicy-2016-08	Default: 118edd70-cc21-4754-9f24-69c7e3905641 (ACM) View/edit certificates	Default: forwarding to arcgisLinuxTG6443 View/edit rules
<input type="checkbox"/> HTTPS : 7443 arn...63032b842f798abd	ELBSecurityPolicy-2016-08	Default: 118edd70-cc21-4754-9f24-69c7e3905641 (ACM) View/edit certificates	Default: forwarding to arcgisLinuxTG7443 View/edit rules

20. If you don't want to specify port 7443, one possibility is to have create another load balancer with a different DNS entry like arcgis-p.gisdemo.net.
21. It is OK to use load balancer URL for System Properties in Step 14.
22. Check /arcgis/portal/usr/arcgisportal/logs for any error log.



23. Federate with ArcGIS Server.
24. If you federate Portal with Server, accessing server admin page redirects to Portal. Use Portal username and password to login server manager page.
25. Become root and run # systemctl enable arcgisportal.service
26. If you run portal on different machine from datastore server, become root and disable datastore service. This will lower system load.
a. systemctl disable arcgisdatastore.service

Running Multiple Portals

It is OK to run multiple portals with the same license.

Related articles

- [Build Multi-dimensional Information](#)
- [Publish ArcGIS Mosaic Dataset Image Service with Server](#)
- [Run arcpy on ArcGIS Windows](#)
- [Install xarray on ArcGIS Notebook Server](#)
- [Install ArcGIS Linux Server on AWS](#)